



## CUSTOMER EXPERIENCE



### Washington Yu Ying Public Charter School

*"We needed phones and a network that could grow with us. CTS stood out as being able to provide everything we needed - our data network, phones, paging, wireless, and more. We're pleased that we chose CTS as our go-to partner."*

**Mary Shaffner**  
Founding Executive Director

#### Customer Highlights

- Public Charter School
- Continuous Growth since 2005
- Washington, DC

#### Solution Overview

- MiVoice Office 250 Phone System
- 60 IP phones and Dial Tone
- School-wide Paging
- Unified Messaging
- HP LAN and Wireless Access Points
- Broadband Internet
- Customization

#### Key Advantages

- Advanced phone features
- Convenient wireless connectivity
- Greater staff efficiency
- Local technical support
- Well positioned for growth

#### Lifelong Learning

Established in 2005, the Yu Ying School is the first public school in the nation's capital to offer Chinese language immersion. Its first classes were held in a renovated university dormitory built in the 1920s. Outgrowing this space, Yu Ying then purchased a larger structure nearby, also built in the early 1900s. The outdated building needed a full renovation to meet the school's needs. Yu Ying knew it needed a full-service partner that could network their building and manage their technology.

#### Making the Grade

Selected after a competitive bidding process, Chesapeake Telephone Systems installed a new phone system and cabling throughout the renovated building. The new IP network was designed to handle the school's voice and data requirements, which included wireless access for MacBooks and other mobile devices. After the initial renovation was completed, the expanding school found itself again looking for more room. A new wing was built and Chesapeake's project management team returned to build the network infrastructure in the new space.

#### Extra Credit

A Mitel MiVoice Office 250 phone system is connected to the school's HP local area network (LAN) – voice and data run across the same cabling. Unified Messaging makes it easy for teachers to access email and voice messages from one inbox synched across their MacBooks or smart phones. Chesapeake set up paging with the new phone system, allowing broadcast announcements from any phone in the school. The MiVoice Office 250 system also delivers advanced apps like Hot Desking so a teacher can use another phone as their own simply by entering a code; Meet-Me Conferencing, which enables virtual meetings; Teleworking that supports work at home; and Dynamic Extension, that lets multiple devices ring simultaneously for convenient call pick up.

#### Nurturing Excellence

The new phone system and infrastructure are paying off. The school has the latest communication tools and a high-speed network that makes life easier for teachers, staff and school administrators. With its technology requirements met by Chesapeake, the school is well positioned to focus on its mission – providing a world class education to its students.

**CALL TODAY!**

**800-787-4848 | 410-850-4848**

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